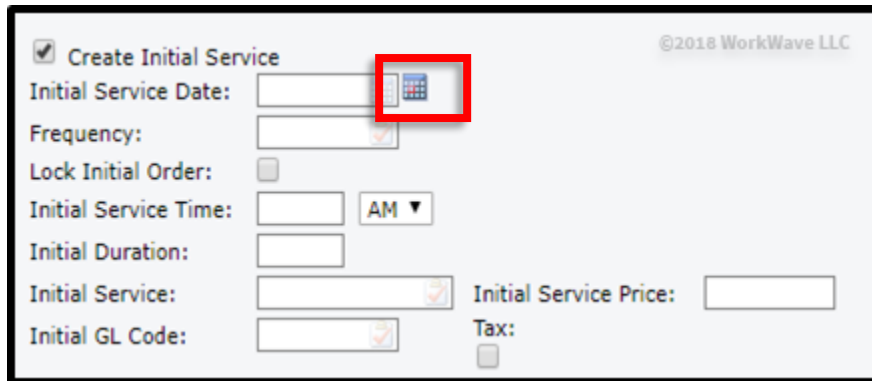


Best Fit

Best Fit is used for creating new orders and rescheduling existing. You must have the option enabled in your Profile for Use Best Fit Scheduler to access all of the features noted below.


Below are 6 different ways to access Best Fit depending on how you use PestPac:

- When creating an initial order in a service setup, click the *calendar icon* to receive a prompt for Best Fit.



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Create Initial Service

Initial Service Date: 

Frequency:

Lock Initial Order:

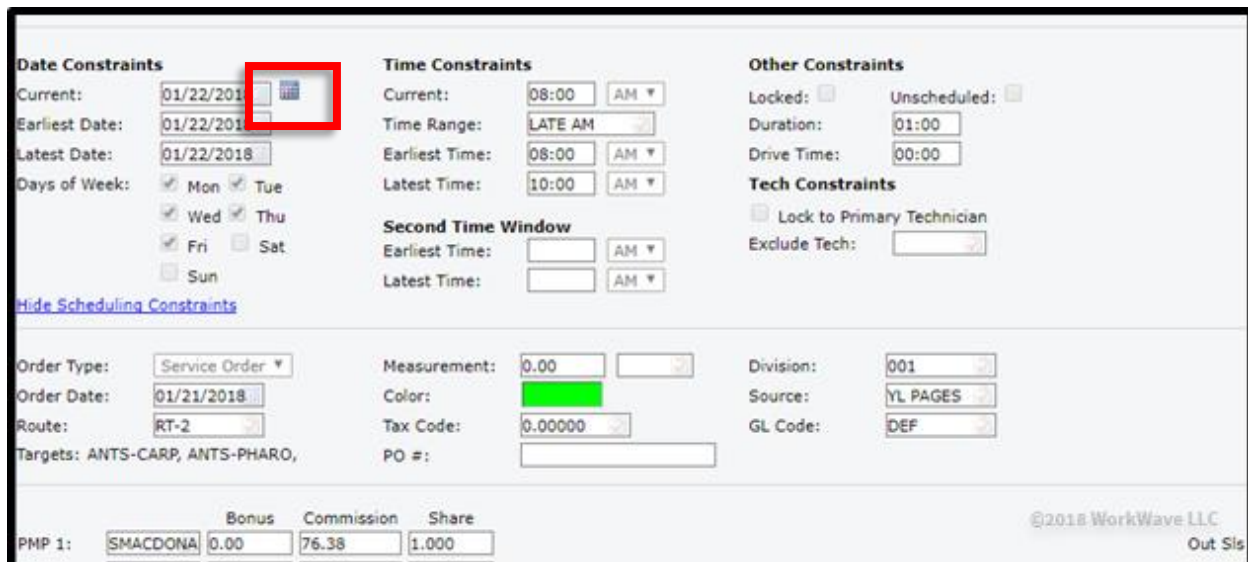
Initial Service Time: AM ▼

Initial Duration:

Initial Service: Initial Service Price:


Initial GL Code: Tax:

- When creating a new one-time order, editing an existing order, or using the blue order link tied to the service setup from Location Detail screen, click *the calendar icon* to be prompted for Best Fit.



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Date Constraints

Current: 

Earliest Date:

Latest Date:

Days of Week: Mon Tue Wed Thu Fri Sat Sun

[Hide Scheduling Constraints](#)

Time Constraints

Current: AM ▼

Time Range:

Earliest Time: AM ▼

Latest Time: AM ▼

Second Time Window

Earliest Time: AM ▼

Latest Time: AM ▼

Other Constraints

Locked: Unscheduled:

Duration:

Drive Time:

Tech Constraints

Lock to Primary Technician

Exclude Tech:

Order Type:

Order Date:

Route:

Targets: ANTS-CARP, ANTS-PHARO,

Measurement:

Color:

Tax Code:

PO #:

Division:

Source:

GL Code:

PMP 1:	Bonus	Commission	Share
SMACDONA	0.00	76.38	1.000

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Out Sis



- When rescheduling an existing order from the bottom of the Location Detail screen, click *the calendar icon* to be prompted for Best Fit.

Order #	Date	Time	Duration	Tech
1313139	Mon 01/22/18	08:00 AM	01:00	SMACDONALD

- When rescheduling an existing order from the Appointment Scheduler by single-clicking an order, click the *Best Fit* button.

DANI - Dani Dogooder - 02/09/18 to 02/15/18

[New Order](#)
[Best Fit](#)
[Shuffle](#)
[Export](#)
[Refresh](#)
[Time Block](#)

February 2018

	Fri 02/09	Sat 02/10	Sun 02/11	Mon 02/12	Tue 02/13	Wed 02/14	Thu 02/15
07:00 AM							
08:00 AM							
09:00 AM							
10:00 AM							
11:00 AM							
12:00 PM							
01:00 PM						NB Testing Neptune	
02:00 PM							

Technicians

- ACOLLINS
- ASHAW
- BMOORE
- CCOHEN
- CYOUNG
- DANI**
- DMORRISON
- DWALKER
- GONEIL
- JDAVIS
- KKELLY
- KMCDONALD
- LHOWARD
- MMCCARTHY
- MTHOMAS
- PPIERSIAK
- SCOOK
- SMACDONALD
- TMURRAY

Select

DANI

- When rescheduling an existing order from the Appointment Scheduler by double-clicking an order and then clicking the *Best Fit* link in the *Edit Order* popup.

The screenshot displays the WorkWave software interface. On the left is an appointment scheduler for the year 2018, showing a grid of time slots from 07:00 AM to 04:00 PM. A green appointment for 'Smith, Tim' is scheduled for 08:00 AM. The scheduler is for 'SMACDONALD' and 'THURRAY'. A tooltip is visible over the 02:00 PM slot, listing technician and appointment details.

On the right is a detailed order form for 'Smith, Tim (101211)'. The form includes the following fields and values:

- Order Number: 1313139
- Work Date: 01/22/2018
- Work Time: 08:00 AM (with 'Snap Up' and 'Snap Down' links)
- Lock Appt:
- Earliest Date: 01/22/2018
- Latest Date: 01/22/2018
- Time Range: Late AM
- Earliest Time: 08:00 AM
- Latest Time: 10:00 AM
- Duration: 01:00
- Drive Time: 00:00
- Route: RT-2
- PMP 1: SMACDONALD
- PMP 2: (empty)
- Color: (green)
- Complete:
- Location Instructions: (empty text box)
- Service Instructions: (empty text box)
- Order Instructions: (empty text box)
- MISC:

At the bottom of the form are buttons for 'Save', 'Print', 'Outlook', and 'Cancel'. The copyright notice '©2018 WorkWave LLC' is visible at the bottom right of the form.

- When creating a new order from the appointment scheduler screen, a RouteOp-only feature exists called New Order. If using this option, you can specify the Address, Zip Code, City, State, Service Code, and Duration of the service you want to create a new order for as well as Best Fit. After following the prompts, you will see the Best Fit screen for scheduling this new order.



DANI - Dani Dogooder - 02/09/18 to 02/15/18 New Order Export Refresh Time Block Print

Enter Address and Service Information for this New Order

Last Name:

Phone: Ext: Mobile:

Email:

Address: Street:

Zip Code: City: State:

Service: Duration:

Search Cancel

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New Order Best Fit Shuffle Export Refresh

ACOLLERS	ADAM	BHOORE	COHEN	CYOUNG	DANI	DRORISSON	DWALKER	CONNEL	DAVIS	KELLY	07:00 AM	Click on a button below to view orders.
											08:00 AM	

New Customer:
200 Rt 66
Neptune, NJ 07757

Order Info:
Service: BEE Duration: 00:45

Order Constraints:
Eligible Dates: (All)
Eligible Times: (Anytime)
Required Skills: (None)

Limit Results To:
Tech: Tech Region: Dates: 01/21/2018 - 01/26/2018 Times: AM - AM

Enter search parameters above and click Search

Show Routes with Unreachable Appointments
 Ignore Constraints on Order Being Scheduled

Search Back

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Print Only Tag & Date

[Map Route](#)

[Send to GPS](#)

Using Best Fit

Once you've chosen which way to access Best Fit, you will see the Best Fit search screen with the Location and Order information at the top.

The screenshot shows a software window with the following sections:

- Location:** [101211]
Tim Smith
67 Overlook Dr
Holliston, MA 01746-2464
733-920-2000
[Map](#)
- Order:** [1313139]
Tech: SMACDONALD
Route: RT-2
Work Date: (None)
Work Time: (None)
Duration: 01:00
Service: AP
- Order Constraints:**
Eligible Dates: (All)
Eligible Times: (Anytime)
Eligible Days: Mon, Tue, Wed, Thu, Fri
Locked: No
Lock To Tech: No
Required Skills: (None)
- Limit Results To:**
Tech: [] Tech Region: [] Dates: 01/17/2018 - 01/22/2018 Times: [] AM [] AM []
- Enter search parameters above and click Search
- Show Routes with Unreachable Appointments
- Ignore Constraints on Order Being Scheduled
- Search Cancel
- ©2018 WorkWave LLC

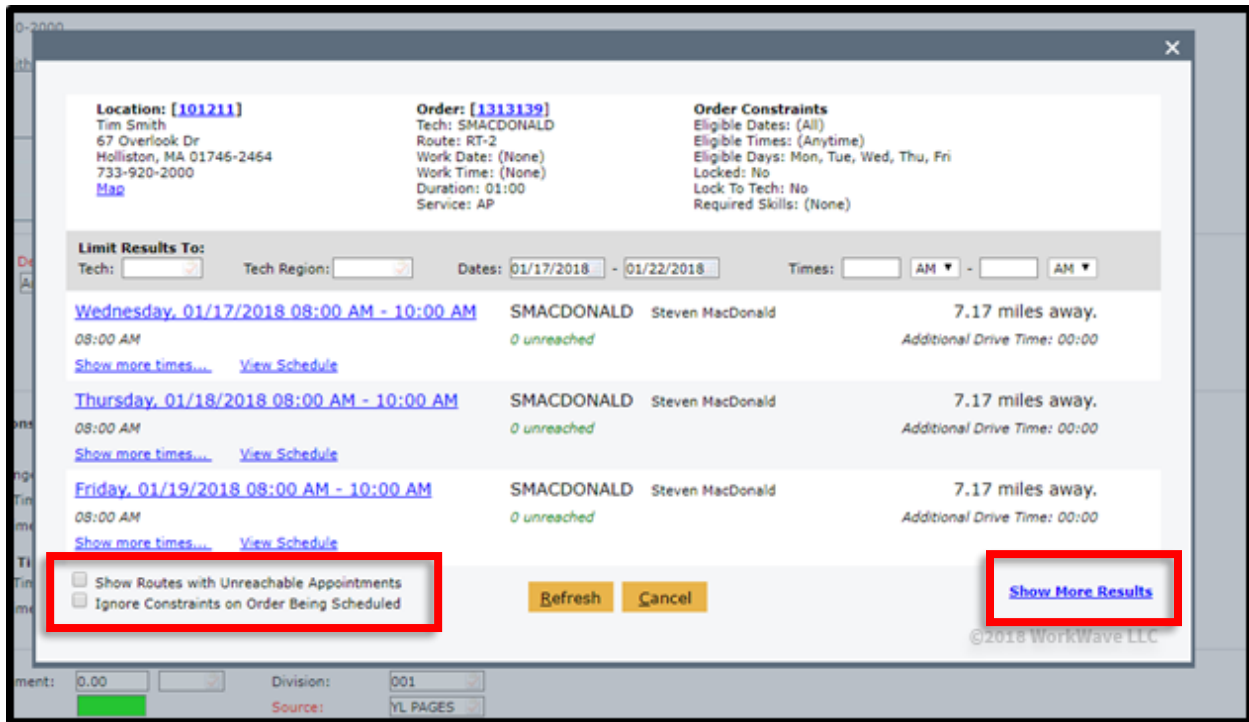
- **Order Constraints** shows you what constraints, if any, are on the order you are trying to schedule. If you are rescheduling an order that you do not need to keep in their current constraints, you can check *Ignore Constraints on Order Being Scheduled*. Otherwise, Best Fit will try to respect the Order Constraints section.

NOTE: Do **not** check the box *Show Routes with Unreachable Appointments* unless you want to potentially move an order off the schedule to fit this one, and then go back to re-schedule the order being moved.

- The **Limit Results To** section can have defaults set under *Menu > Settings > Company Setup > Additional Modules > RouteOp and VRM > Best Fit Scheduling Options*. You can override those defaults on the screen as well. Once criteria are entered, you can click the *Search* button.
- **Show Routes with Unreachable Appointments:** Select this option if you want Best Fit to proactively look to move orders from the current schedule as unreachable to fit in this service order. You will need to go back and locate the order that was made unscheduled and use Best Fit to reschedule it for another day by going to the *Unscheduled Appointments* section of the Appointment Scheduler.
- **Ignore Constraints on Order Being Scheduled:** Select this option if you want Best Fit to respect the search criteria on this screen, no matter what the current date or

time constraints are on the order being scheduled. Leaving this box unchecked will respect current constraints on the order, no matter what criteria you search.

Best Fit will provide options for scheduling this Service Order. If satisfied with the option, clicking *the Day / Date / Time Window link* will immediately schedule the order you are working on as well as re-optimize the day to which you are moving, and the day from which you are moving it, if applicable.



If you would like to see other options for a given day, click the *Show more results* link.

REMEMBER: For additional setup, training, and usage resources for RouteOp and other topics for FREE, including live webinars and a robust video library, please visit [PestPac University](#).

