

PestPac Mobile 3.x Termite (WDO/WDI and Sentricon) Setup and Usage

This document includes information about how to set up the Termite module, including both WDO / WDI and Sentricon, on the desktop and how to use the features on the mobile app.

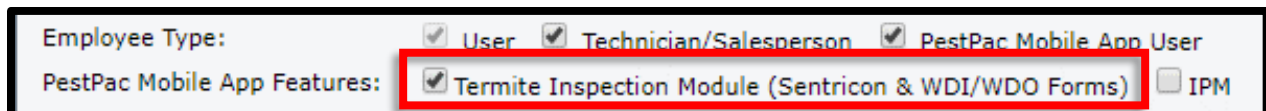
This document covers the following:

- [Setting Up Technicians](#)
- [Using WDI/WDO](#)
- [Using Sentricon](#)

Setting Up Technicians

You should have configured your technicians in the initial setup of the mobile app. If you have not completed that part of the setup, please refer to the *PestPac Mobile 3.x App Initial Setup* document for instructions.

Please note that the difference for Termite technicians (including Sentricon and WDI /WDO forms) is that you must check the associated Termite Inspection Module box.



Employee Type: User Technician/Salesperson PestPac Mobile App User

PestPac Mobile App Features: Termite Inspection Module (Sentricon & WDI/WDO Forms) IPM

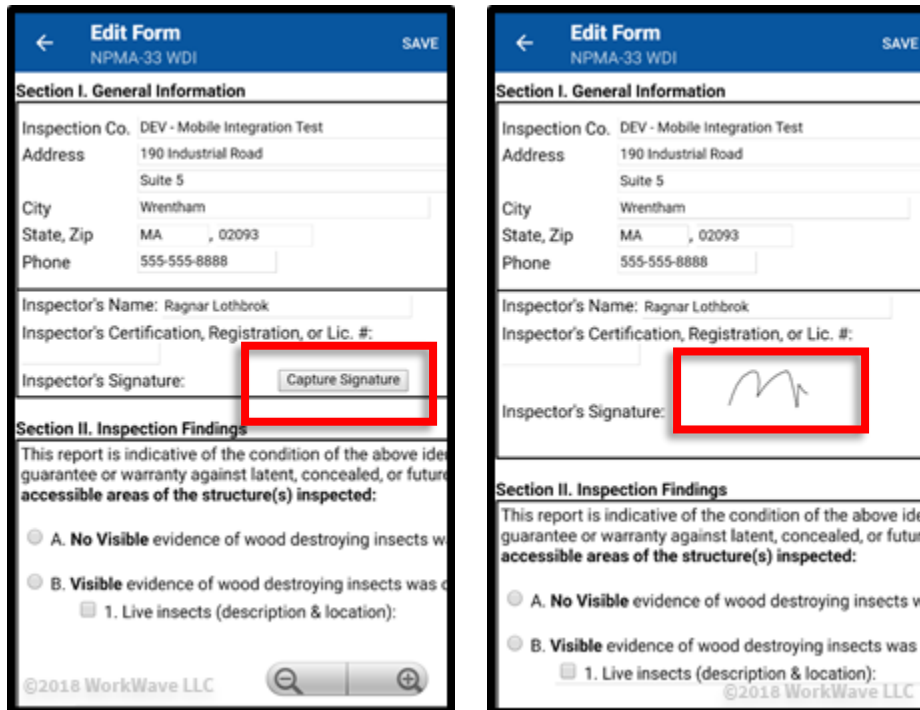
With that box checked, that technician will be able to access those features via the Mobile app.

Using WDO /WDI

Please note that you should review the *PestPac Mobile 3.x App Core Usage* document for instructions on how to use the fundamental features of the app.

If you use the Termite module, you can complete WDI / WDO forms on the app. Once you are in the Forms & Attachments for an order, you can tap the + sign next to (New Form) and select the WDI / WDO form you are using.

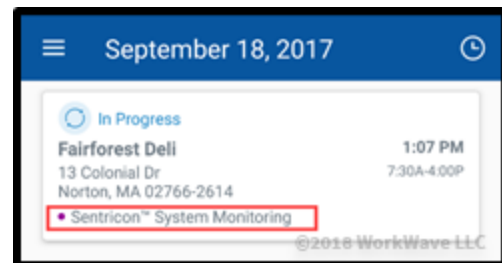
You can manually capture a signature on the form via the *Capture Signature* buttons throughout the document. This button will open a new window to capture the signature. After saving, the signature will display on the form where the button was.



Using Sentricon

Mobile 3.x is compatible with Sentricon termite inspections so that users can perform inspections, manage devices, import and sign forms, and complete other Sentricon-related tasks. Service Orders that have Sentricon active will be noted.

Once you have started a Sentricon Order, you will find any Sentricon devices on the order under the *Areas and Devices* screen in *Activities*.



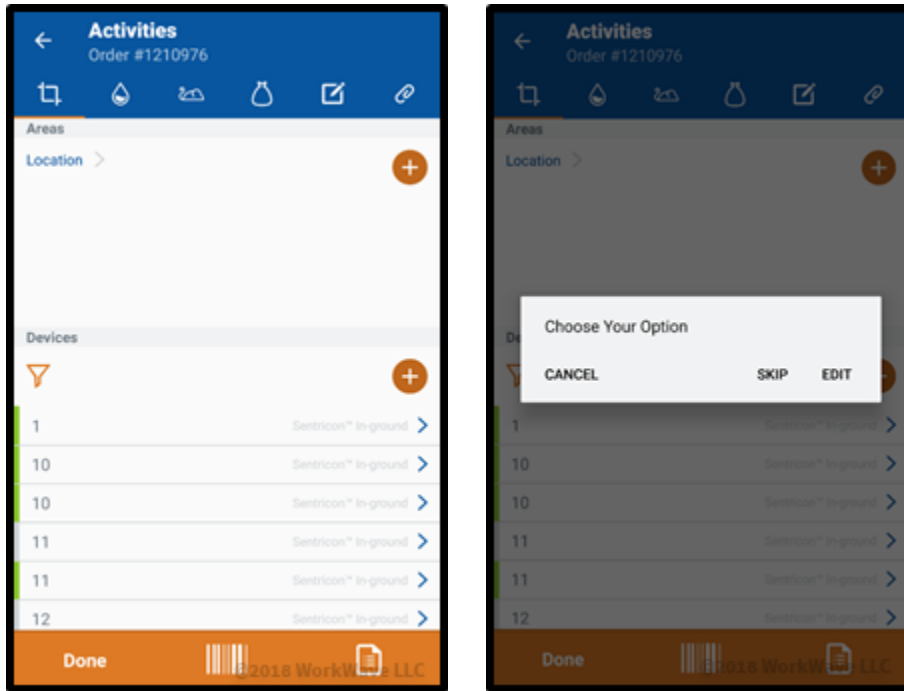
Adding a Device in the Field

You can add new Devices by tapping the + icon and scanning the device, entering a device name and directions, adjusting the options as needed, and tapping *Save*.

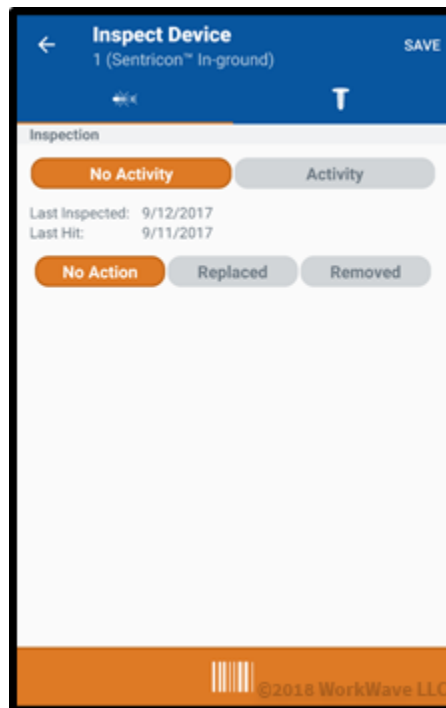
Inspecting a Device

Tapping a specific Device will open the *Inspect Device* screen; long-pressing the Device allows you to skip or edit the Device.

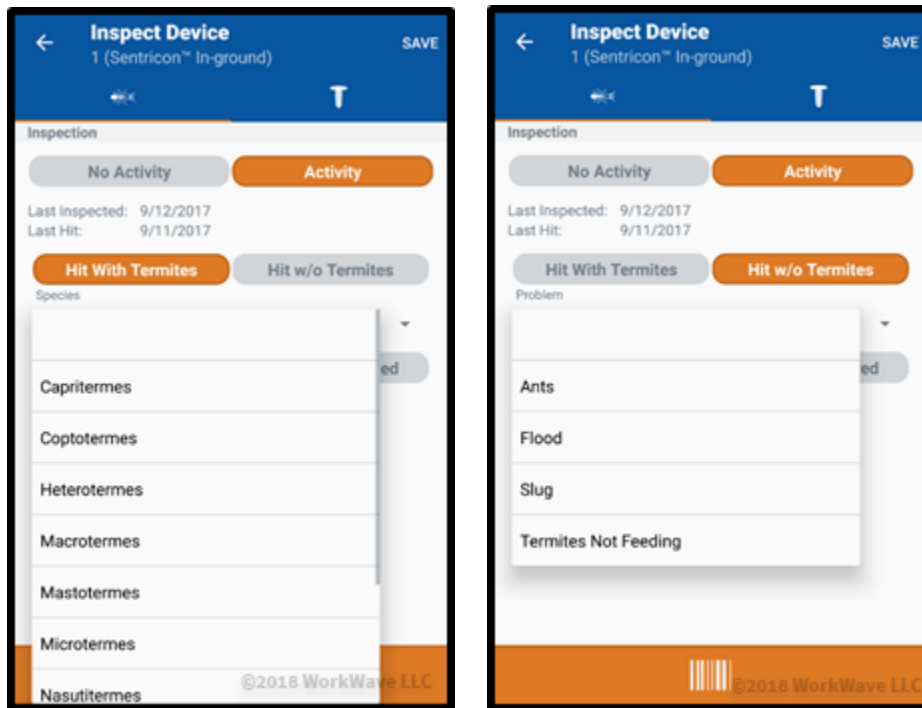




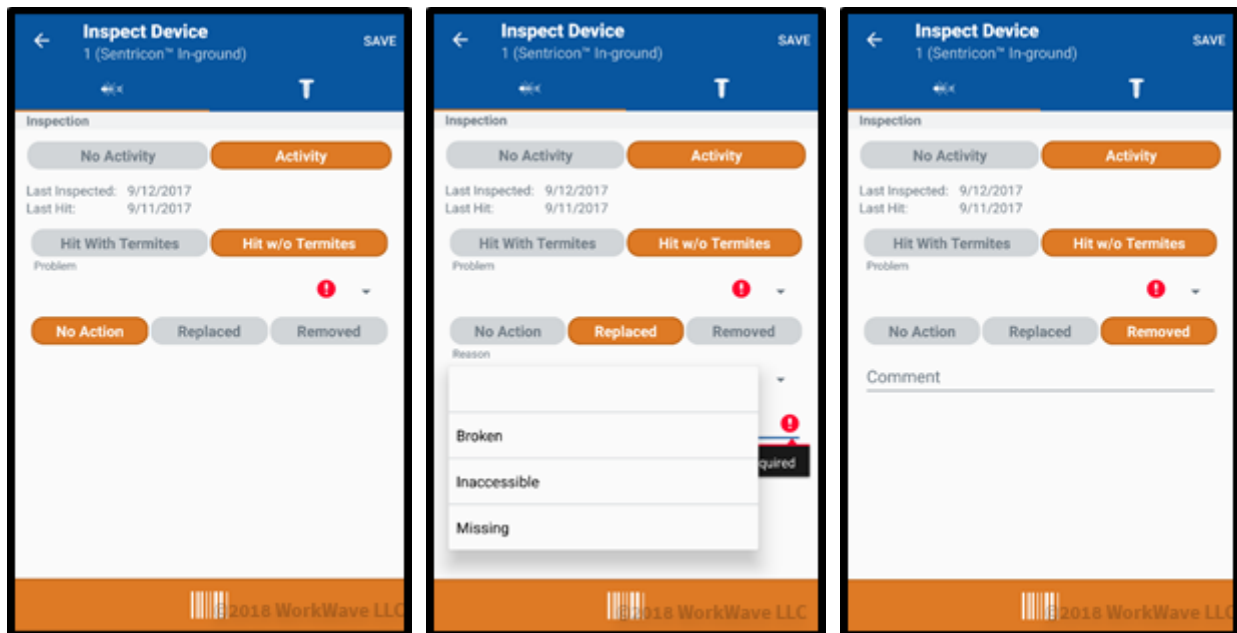
The *Inspect Device* screen has two tabs. The first one, the *Inspection* tab, includes specific options depending on if you select *No Activity* or *Activity*. If you select *No Activity*, you will only have to select the action to be taken on the device (No Action, Replaced, or Removed).



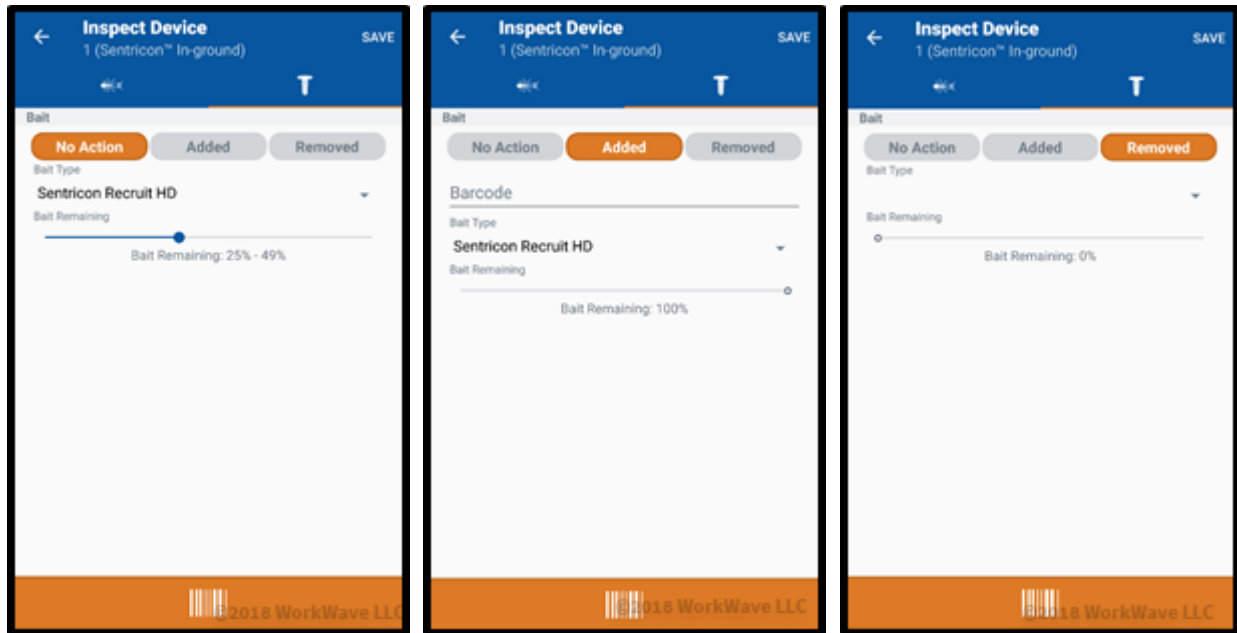
If you select *Activity*, you will see additional options to select whether the station was hit with termites. The app displays either a *species* or *problem* drop-down for users to select the outcome of the inspection.



After selecting *Activity* or *No Activity*, you can select the action to be taken. *No Action* requires nothing further from the user; *Replaced* requires you to select a reason; *Removed* allows you to leave a comment.



On the "Bait" tab users will have the ability to select the action taken for the bait on the device. Users will be able to select from "No Action", "Added" and "Removed. The "Bait Type" and "Bait Remaining" options can be edited on all three selections. If "Added" is selected the user will be required to scan or enter a barcode.



REMEMBER: For additional setup, training, and usage resources for FREE, including live webinars and a robust video library, please visit [PestPac University](#).