

# PestPac CustomerConnect Sample Communication

**Suggested Subject Line:** Introducing Our New Customer Portal

Dear (Enter Customer Name),

Our NEW customer portal is available for you to use and can be easily be managed from any device. It gives you 24/7 access to view account information, run reports, request service, pay bills and more. Other upgraded features include:

- Ability to work from any mobile phone, tablet, or laptop
- Easier to use and more intuitive design
- Enhanced ability to review pest activity history
- NEW “Get to know your technician” feature

Here are the 3 simple steps to set up your new account:

1. Sign up with this link (Enter your company portal link here) using either:
  - a. Phone Number and Email
  - b. Billing Account Number and Email
2. Check for verification email.
  - a. Click *Verify Account*.
3. Create new account password.

We are continually looking for ways to better improve our services to you.

Sincerely,

(Your Company Here)

