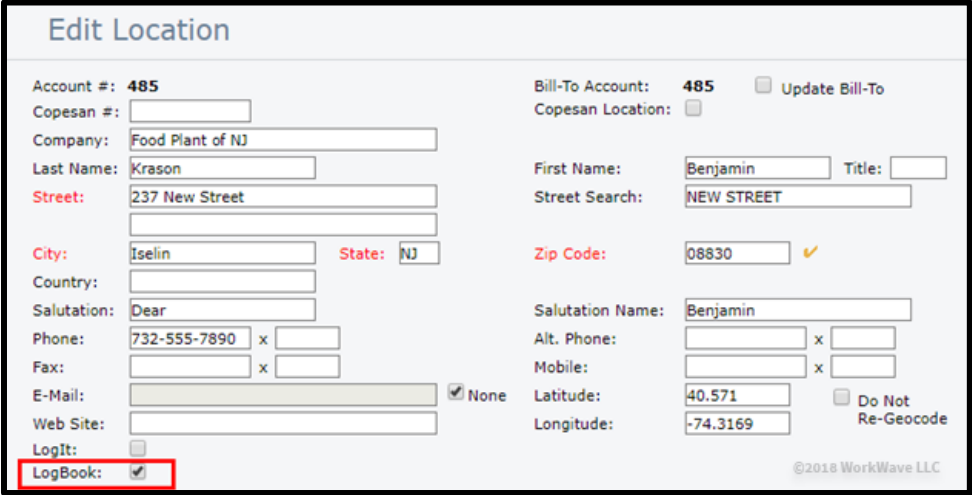


PestPac CustomerConnect+ LogBook

This document outlines the desktop setup options as well as the additional features YOUR commercial customers will see when they access the portal with LogBook enabled.

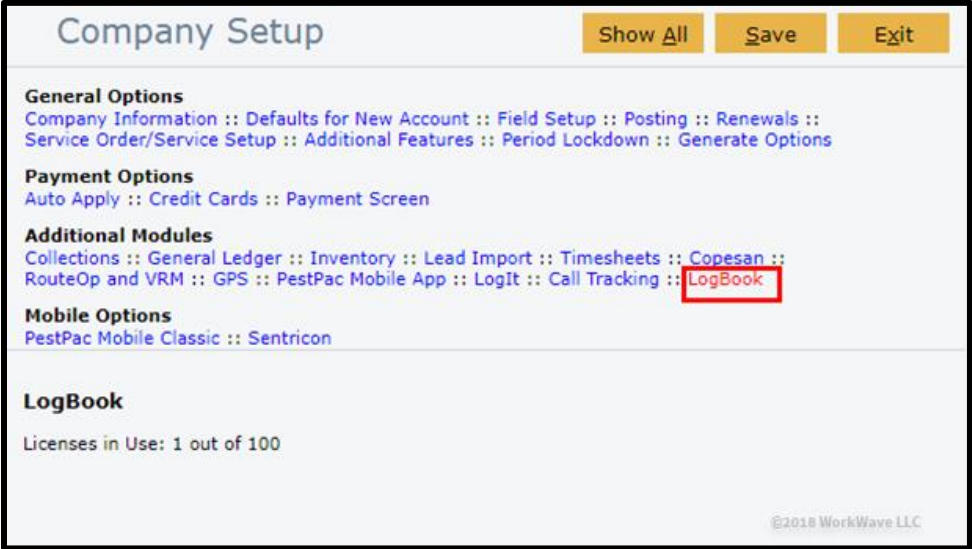
Desktop Changes

To activate the LogBook feature, from the *Edit Location* screen, check the *LogBook* checkbox.



The screenshot shows the 'Edit Location' form with various fields for account and customer information. The 'LogBook' checkbox at the bottom left is checked and highlighted with a red box. Other fields include Account # (485), Company (Food Plant of NJ), Street (237 New Street), City (Iselin), State (NJ), and Zip Code (08830).

When you click *Menu > Settings > Company Setup*, you will see a submenu called *LogBook* where you can see your company's total LogBook licenses and how many you currently use.

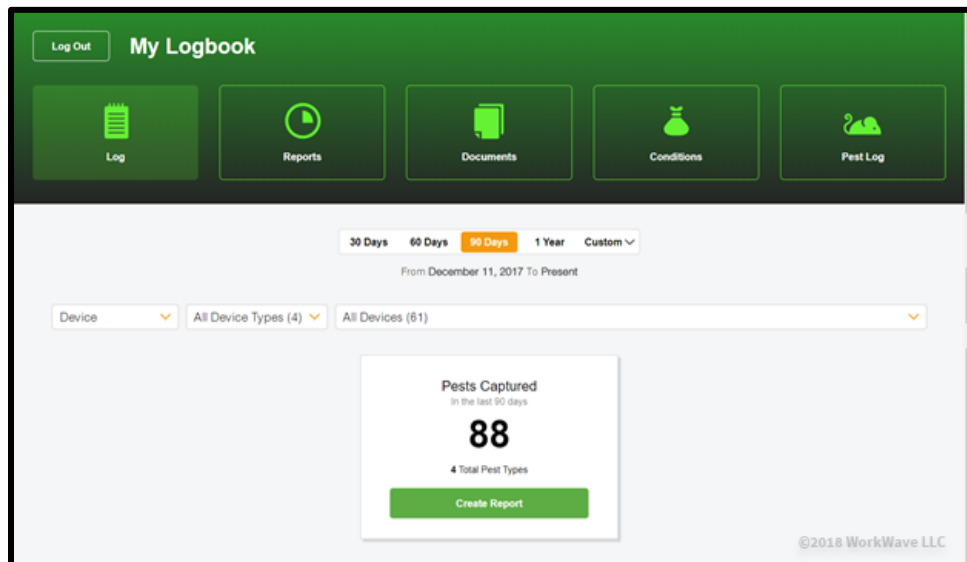
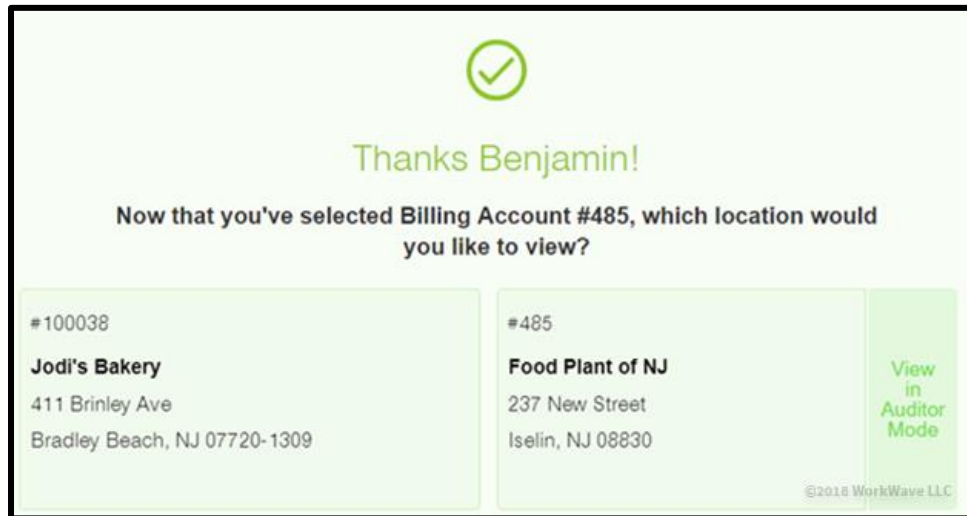


The screenshot shows the 'Company Setup' menu with various options. The 'LogBook' option is highlighted with a red box. The menu includes sections for General Options, Payment Options, Additional Modules, Mobile Options, and LogBook. The LogBook section shows 'Licenses in Use: 1 out of 100'.



CustomerConnect+ Location Select Screen and Auditor Mode

LogBook allows you to limit access to LogBook-enabled Locations for auditors.



CustomerConnect+ Tabs for LogBook

Once a Location has been activated with LogBook, the CustomerConnect+ dashboard will display 5 additional tabs.

The *Log* tab displays areas and devices as well as a timeline of inspection dates / times and pest activity with filter options.



Log

Log Reports Documents Conditions Messages

30 Days 60 Days **90 Days** 1 Year Custom

From December 11, 2017 To Present

Device

All Device Types (4) All Devices (61)

Pests Captured
In the last 90 days

88

4 Total Pest Types

Create Report

Log Timeline View activity only

No Activity Replaced Removed Skipped Activity Capture

Inspection Date	Status	Detail	Technician
Exterior			
EXT-10			
01/02/18 10:17 AM	Inspected		Joe Balata
01/06/18 09:00 AM	Inspected		Joe Balata
01/24/18 07:58 AM	Inspected		Joe Balata
02/12/18 05:40 PM	Inspected		John Thompson
EXT-11			
01/02/18 10:17 AM	Inspected		Joe Balata
01/06/18 09:00 AM	Inspected		Joe Balata
01/24/18 07:58 AM	Inspected		Joe Balata
02/12/18 05:40 PM	Inspected		John Thompson
EXT-12			
01/02/18 10:17 AM	Inspected		Joe Balata
01/06/18 09:00 AM	Inspected		Joe Balata
01/24/18 07:58 AM	Skipped		Joe Balata

1 of 23 Pages

©2018 WorkWave LLC View Spreadsheet

Log

Log Reports Documents Conditions Messages

30 Days 60 Days **90 Days** 1 Year Custom

From December 11, 2017 To Present

Device

All Device Types (4) All Devices (61)

Pests Captured
In the last 90 days

88

4 Total Pest Types

Create Report

Log Timeline View activity only

No Activity Replaced Removed Skipped Activity Capture

Area (3)	Devices (61)	12/26/17	1/2/18	1/6/18	1/24/18	2/12/18	
Exterior	Ball Station (35)	EXT-10					
		EXT-11					
		EXT-12					
		EXT-13					
		EXT-14					
		EXT-15					
		EXT-16					
		EXT-17					
		EXT-18					
		EXT-19					
		EXT-2					
		EXT-20					
		EXT-21					
		EXT-22					
		EXT-23					
		EXT-24					
		EXT-25					
		EXT-26					
		EXT-27					

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The *Reports* tab displays the CustomerConnect+ Report console.

My Reports

Log Reports Documents Conditions Messages

30 Days 60 Days **90 Days** 1 Year Custom

From December 11, 2017 To Present

9 Open Conditions that require your attention

- High: 0
- Medium: 5
- Low: 4

Create Report

Inspection Reports

Device Summary in the last 90 days

Total Inspections: 0

Inspection: 02-12-18 - #95088

Total Devices Inspected: 33

- Removed: 0
- Replaced: 0
- Skipped: 1

View Inspection Report

88 Pests Captured in the last 90 days

Total Pest Types: 4

Fruit Files: 20

House Files: 4

Large Files: 1

Mice: 2

Capture

Create Report

2 Areas with Captures in the last 90 days

Pest: Fruit Files

Total Fruit Files Captured: 20

Bakery

East Kil...

Create Report

Material Summary in the last 90 days

Material Types: 1

Pest	Material	Applications
MICE	contact block	1

Create Report

@2018 WorkWave LLC

The *Documents* tab displays all the documents attached to the Location.

The screenshot shows a web interface titled "My Documents". At the top, there is a navigation bar with a "Menu" dropdown and five icons: Log, Reports, Documents (highlighted), Conditions, and Messages. Below this is a tabbed interface with three tabs: "Account Docs" (selected), "Material Docs", and "Technician Docs". A "Sort" dropdown is visible on the left. The main content area displays a list of documents with the following details:

	DATE ADDED
Customer Information Sheet	02-28-18
Program Review	02-28-18
Site Survey	02-28-18
Trend Analysis	02-28-18
Pest Agreement Contract	01-24-18
Certificate of Liability	10-17-17
Pesticide Information	10-17-17

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The *Conditions* tab displays Condition reporting options for the Location.

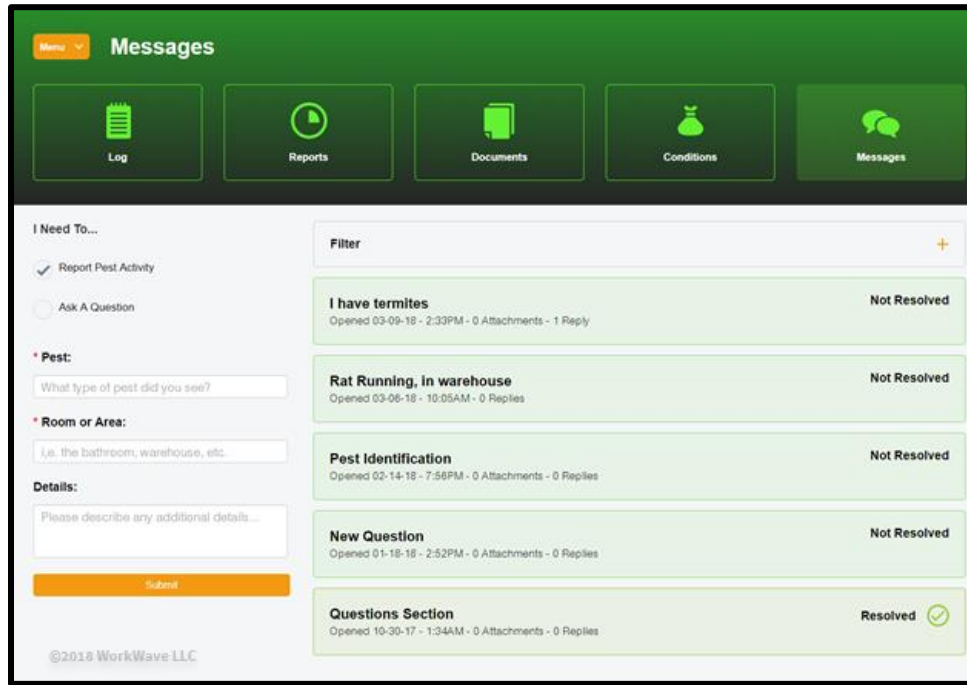
The screenshot shows the 'My Conditions' interface. At the top, there is a green header with a 'Menu' dropdown and the title 'My Conditions'. Below the header are five navigation buttons: 'Log', 'Reports', 'Documents', 'Conditions' (highlighted), and 'Messages'. The main content area is titled 'Report Options' and includes several filters: 'Location' (237 New Street), 'Area' (All), 'Severity' (All), 'Responsibility' (All), and 'Status' (All). Under 'Last Inspected', there are radio buttons for '30 Days', '60 Days', '90 Days' (selected), and '1 Year', plus a 'By Date' option. Below the filters is a table of conditions:

Severity	Condition Name	Status	Resp.	Days Open	Last Inspected
Interior -> East Kitchen					
Low	Broken Window	Open	Customer	47	01-24-18 08:17 AM Details
Exterior					
Low	Vegetation	Open	Customer	47	01-24-18 08:15 AM Details

At the bottom of the table, it says '1 of 1 Page' and has navigation controls: '<< First', '< 1', '> Last', and '>>'. Below the table is an orange 'Run Report' button and the copyright notice '©2018 WorkWave LLC'.

The *Messages* tab provides the option to *Ask a Question* and *Report Pest Activity*, options exclusive to LogBook. When your customer uses this option to report pest activity, a task will automatically be created in PestPac for the Location, with the Task Type of *PESTLOG*.





REMEMBER: For additional setup, training, and usage resources, including live webinars and a robust video library, please visit [PestPac University](#).

